

Transforming Healthcare with Responsible AI and Intelligent Platforms

TechWish is a global technology solutions and services company that helps healthcare organizations transform revenue operations and care delivery through solutions across AI, Data, Cloud, and Intelligent Automation.

Our experience includes designing secure GenAI architecture aligned with HIPAA requirements, implementing FHIR-based interoperability frameworks to meet CMS mandates, and integrating AI directly into Epic, claims, and analytics ecosystems.

01

Solutions to Enable Better Patient Outcomes

▶ AIOps for Healthcare Reliability

We provide proactive monitoring, anomaly detection, and guided resolution across data pipelines and clinical systems.

▶ Patient 360 Data Platform

We design Patient 360 platforms that unify clinical, claims, and operational data into a trusted, FHIR-enabled ecosystem.

▶ Risk Adjustment & Performance Optimization

We provide analytics for RAF score optimization and HEDIS and STAR quality reporting.

▶ AI Governance and Responsible Deployment

We implement AI governance frameworks for traceability, bias monitoring, transparency, and regulatory readiness.

▶ Clinical and Administrative Document Automation

We use ATLAS, our proprietary solution accelerator, to turn unstructured documents such as referrals, payer correspondence, denial letters, EOBs, and scanned records into analytics-ready data.

▶ Patient and Member Engagement

We use Fiado, our cognitive AI assistant, to power patient and member self-service, real-time agent assist, and knowledge-base Q&A.

02

AI-Assisted Revenue Cycle Optimization

▶ Patient Intake & Document Capture

We classify and extract data from inbound referrals and records, matching each to the right patient chart.

▶ Revenue Integrity & Charge Capture

We reduce revenue leakage through accurate charge capture and documentation validation.

▶ Eligibility Verification & Prior Authorization

Our solutions help automate eligibility and authorizations to reduce delays and prevent denials.

▶ AI-Powered Coding & Denial Prevention

Our platform helps improve coding accuracy and prevent denials with predictive claim analytics.

▶ Denial Management & Appeals

We classify, prioritize, and draft appeals for denied claims and authorizations.

▶ Payment Posting & Cash Reconciliation

We match remittances to claims, flag underpayments, and process payer correspondence with our document processing accelerator.

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techwish.com/industry/healthcare](https://techwish.com/industry/healthcare)

SUCCESS STORIES

 Predictive AI Saves \$4.1M Annually and Boosts ER Throughput for a Leading Healthcare System

 Recovering \$2.1M in Lost Revenue with GenAI-Driven Clinical Coding